



PRESS RELEASE
DEPARTMENT OF ECONOMIC PLANNING AND STATISTICS
MINISTRY OF FINANCE AND ECONOMY

***Business compliance on Price Control Act and its regulations
improves for third year straight***

Date: 24 January 2021

1. Business compliance to the Price Control Act and its regulations, the Display of Price Regulations and the Sales Regulations, has improved for the third year in a row with a 98.8% compliance rate in 2020. The Department of Economic Planning and Statistics (DEPS) through the Department of Competition and Consumer Affairs (DCCA) recorded 47 compoundable offences in 2020 compared to 114 and 244 in 2019 and 2018, respectively.
2. The continuous improvement of self-compliance among businesses is a welcome development that reflects the Department's enhancements to its enforcement and advocacy efforts in the last few years. It also suggests greater effort on the part of businesses to have effective measures in place to ensure compliance, which improves the level of consumer welfare in the country.
3. Businesses are reminded that self-compliance with the Price Control Act and its regulations establishes good business reputation and enhances consumer loyalty. This in turn can lead to building more sustainable domestic consumption, which supports a vibrant business climate in the country.
4. Failure to comply with the Price Control Act and its regulations may be met with a compound up to \$1,000, with repeat offenders face a maximum fine of \$20,000 and imprisonment of up to 5 years.
5. For any feedback, inquiry or complaint regarding the Price Control Act and its regulations, the public can reach the DCCA through the consumer hotline at Talian Darussalam 123, the PenggunaBijak mobile app or by email at consumercomplaint@jpes.gov.bn.

Department of Competition and Consumer Affairs
Department of Economic Planning and Statistics
Ministry of Finance and Economy



SIARAN MEDIA
JABATAN PERANCANGAN EKONOMI DAN STATISTIK
KEMENTERIAN KEWANGAN DAN EKONOMI

**Kepatuhan peniaga atas Akta Kawalan Harga
dan Peraturan di bawahnya meningkat bagi tahun ketiga**

Tarikh: 24 Januari 2021

1. Kepatuhan Akta Kawalan Harga dan Peraturan-Peraturan di bawahnya mencatatkan peningkatan berterusan bagi tahun ketiga dengan kadar kepatuhan 98.8% pada tahun 2020. Jabatan Perancangan Ekonomi dan Statistik (JPES) melalui Jabatan Persaingan dan Hal Ehwal Pengguna (JPHEP) mencatatkan 47 kesalahan pada tahun 2020 berbanding 114 dan 244 kesalahan masing-masing pada tahun 2019 dan 2018.
2. Peningkatan kepatuhan diri yang berterusan di kalangan para peniaga adalah satu perkembangan menggalakkan yang mencerminkan pengukuhan penguatkuasaan dan pemberigian Jabatan sejak beberapa tahun kebelakangan. Ianya juga menunjukkan usaha pihak peniaga yang lebih giat dalam mewujudkan langkah-langkah berkesan untuk memastikan kepatuhan, yang mana menyumbang kepada peningkatan tahap kebajikan pengguna di Negara ini.
3. Para peniaga diingatkan bahawa kepatuhan diri terhadap Akta Kawalan Harga dan peraturan-peraturannya membina reputasi perniagaan yang baik dan meningkatkan kesetiaan pengguna. Di samping itu juga, ianya akan dapat mendorong penggunaan domestik yang lebih berdaya tahan serta menyokong iklim perniagaan yang *vibrant* di Negara ini.
4. Kegagalan dalam mematuhi Akta Kawalan Harga dan peraturan-peraturannya boleh dikenakan kompaun tidak melebihi \$1,000. Kesalahan berulang boleh dikenakan denda maksimum sebanyak \$20,000 dan penjara selama 5 tahun.
5. Bagi sebarang maklumat lanjut, pertanyaan atau aduan berhubung Kawalan harga, orang ramai boleh menghubungi JPHEP melalui Hotline Pengguna di Talian Darussalam 123, aplikasi mudah alih PenggunaBijak atau emel di aduanpengguna@jpes.gov.bn.

Jabatan Persaingan dan Hal Ehwal Pengguna
Jabatan Perancangan Ekonomi dan Statistik
Kementerian Kewangan dan Ekonomi